



# Extend Your Local Calling Area

In some areas of Ohio customers making telephone calls to local schools, county seats and even neighbors incur hefty toll (long distance) charges. To help consumers avoid these burdensome charges, residential customers of CenturyTel can participate in two optional calling plans that can reduce the cost of calls to nearby metropolitan areas. Customers can choose to:

- Keep their existing calling options and charges
- Enroll in the Cuyahoga Calling Plan
- Enroll in the Elyria Calling Plan
- Enroll in both the Cuyahoga and Elyria Calling Plans

## Cuyahoga Calling Plan

### Where can I call?

The plan allows CenturyTel residential customers to call the Cuyahoga County exchanges of Ameritech Ohio.

### How much does it cost?

The Cuyahoga Calling Plan offers unlimited calling and length of calls for a \$20 monthly flat rate in addition to the regular monthly charges. This plan is being offered as an alternative to existing calling plans.

## Elyria Calling Plan

### Where can I call?

The plan allows CenturyTel residential customers to call the Elyria exchange of Windstream.

### How much does it cost?

The Elyria Calling Plan offers unlimited calling and length of calls for a \$19 monthly flat rate in addition to the regular monthly charges. This plan is being offered as an alternative to existing calling plans.

## Tips to select a calling plan

- **Evaluate your telephone bill.** At what time of day do you make the majority of your telephone calls? Are there exchanges that you call more frequently than others? How many calls do you make per month? Do you need a plan that allows unlimited calling at a fixed price? Is a plan that charges destination and location more appropriate?
- **Evaluate your household needs.** Do you have children who call school friends or neighbors? Do you make a number of calls to family and friends?
- **Inform your household.** Talk about the calling plans with other household members. Once you have selected a plan make sure everyone knows what the plan permits.

## Common terms

**Extended Area Service:** a customer's ability to place calls to and from another telephone exchange without incurring toll (long-distance) charges.

**Exchange:** the geographical area for telephone service.

**Flat rate calling:** an unlimited number of calls at a fixed monthly charge.

**Measured rate calling:** priced by the number of calls made or the number, duration, distance and time of day or day of the week.

*For more information on these Calling Plans, contact CenturyTel or call the Office of the Ohio Consumers' Counsel toll free at 1-877-742-5622.*

*The Office of the Ohio Consumers' Counsel is an equal opportunity employer and provider of services.*

**For additional information from the Office of the Ohio Consumers' Counsel:**

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