



Conservation leads to savings

Dominion customers saved an average of 4 percent to 6 percent on their heating bills last year thanks to energy improvements and conservation methods.

When natural gas prices reached record highs in 2005, customers responded by insulating and weatherizing their homes and by turning down their thermostats to conserve energy.

The energy conservation methods worked. Even accounting for a milder-than-normal winter, many customers saved energy and money.

Do the same this year. Now is a good time to prepare for the change of season by checking your home's insulation and plugging leaks to the outside.



First, check your attic insulation. If it is sparse or badly settled, consider adding more to bring it up to a minimum of R-30.

Air leakage accounts for about 30 percent of heating expenses. Take time to patch places where heat could escape.

Use caulk or expanding spray foam to seal around pipes and wires that lead from the attic or crawl space into the home.



Caulk cracks around window and door moldings, and weather-strip around door frames and at the top and bottom of window sashes.

Also, caulk cracks around masonry fireplaces and keep the damper closed when not in use. Weather-strip and insulate attic doors and pull-downs.

Under your house, put a polyethylene vapor barrier on the ground. This will keep a lot of moisture from getting into your home. ■

Cut out peaks and valleys in gas bills

Nobody likes surprises when it comes to utility bills. That's why nearly 486,000 Dominion East Ohio customers have signed up for the company's budget-billing plan.

With budget billing, your monthly bills are leveled throughout the year. You pay an amount based on weather, current rates and your gas usage over the past year.

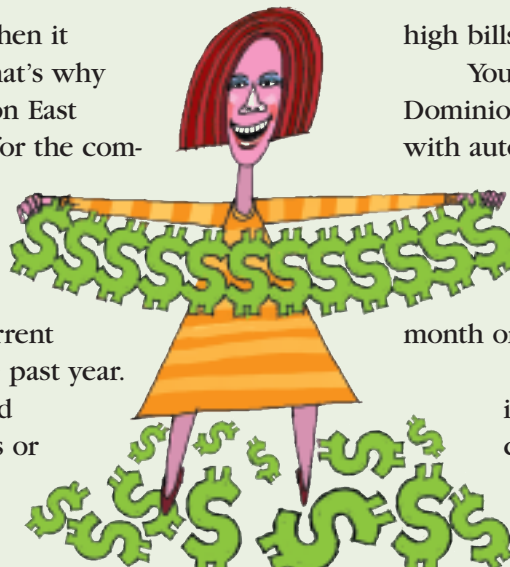
The amount may be adjusted periodically to avoid large credits or

high bills at the end of the budget year.

You also may want to combine Dominion East Ohio's budget-billing plan with automated bank drafting.

With a bank draft, the amount of your gas bill is deducted automatically from your bank account every month on a date of your choosing.

You can sign up for Dominion's budget-billing program by calling 1-800-362-7557. ■



Bye-Bye GCR—hello SSO

Due to the success of Energy Choice, Dominion East Ohio is changing the way it buys natural gas for its customers who have not yet selected an Energy Choice supplier.

Based on a pilot program approved by the Public Utilities Commission of Ohio (PUCO), we will accept bids from suppliers to provide gas for our non-Choice customers.

A bidding process in August will determine the price the company will pay suppliers for natural gas. Dominion then will deliver gas to customers not participating in Energy Choice at that price.

Once the winning bidders are approved by PUCO in early September, non-Choice customers

will note the following change on their October billing statements:

The **Gas Cost Recovery** item

on the billing statement will change to **Standard Service Offer**. This change will represent the new pricing based on the auction process.

For Energy Choice offers, visit PUCO online at www.puco.ohio.gov or call 1-800-299-7271. You also can visit the Ohio Consumers' Counsel online at www.pickocc.org or call 1-877-742-5622. ■

LNG adds to gas supply

Dominion is doing its part to increase the nation's energy supply through its liquefied natural gas facility in southern Maryland.

Dominion Cove Point recently passed a milestone when it received its 200th tanker shipment.

Liquefied natural gas is the liquid form of the gas you use in your home for heating and cooking.

By cooling natural gas to minus 260 degrees Fahrenheit, it becomes a liquid and can be transported safely in ships in great quantities.

In its liquid state, natural gas is nontoxic, non-flammable and nonexplosive.

Since 2003, more than 540 billion cubic feet of natural gas has flowed from Cove Point to consumers in the mid-Atlantic and Northeast.

For more information, visit www.dom.com. Type "Cove Point" into the search box. ■



Emergency service—anytime

Natural gas is odorless and colorless, so Dominion East Ohio adds an odorous substance to it so you can detect its presence.

One thing is clear: The odor stinks. It contains sulfur compounds and smells like rotten eggs. If you detect a **strong** sulfur-like smell, do not attempt to locate the leak.

Instead, leave the house or building immediately. Do not switch on or off any appliances or lights. At a neighbor's house or on a cell phone away from the property, call our toll-free emergency number—1-877-542-2630.

The company provides emergency service 24 hours a day, seven days a week. *It is considered an emergency if customers smell a strong odor of gas or if none of their natural gas appliances is working.* ■

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