

# Goodbye, GCR. Say Hello to **SSO**.

A new pilot program approved by the Public Utilities Commission of Ohio (PUCO) will allow Dominion East Ohio to change the way it buys natural gas for customers who have not selected a natural gas supplier.

**Q.** What changes?

**A.** Starting in mid-October, the line item on the billing statement known as the Gas Cost Recovery (GCR) will change to the Standard Service Offer (SSO). With the SSO, all customers will pay the same transportation rate for the delivery of natural gas supplies to customers' homes and businesses. This will make it easier for customers to shop and compare natural gas prices. The SSO price will change monthly to reflect the change in the market price of natural gas.

**Q.** What stays the same?

**A.** Dominion East Ohio will continue to deliver natural gas to all customers, offer payment plans, such as budget billing, and handle emergency and other customer-service calls. Ohio law prohibits Dominion East Ohio and other utilities from earning a profit on the natural gas but does allow the company to recover — on a dollar for dollar basis — the cost of securing those natural gas supplies.

**JOHN Q. PUBLIC**

123 ELM ST  
ANYTOWN, OH 44103

Account Number  
0 0000 0000 0000

Date Prepared  
November 1, 2006

Next Meter Reading  
11/30 – 12/4/2006

## Credits And Charges Since Your Last Bill

Balance from last bill	\$56.42
Payment on Oct 11, 2006 - Thank You	56.42 CR
<b>Balance</b>	<b>\$ .00</b>

## Current Charges

<b>General Sales Service Rate</b>	
Monthly Service Charge	\$5.70
Gas Usage Charge	
5.0 MCF @ \$13.738	68.69
<b>Total Current Charges</b>	<b>\$74.39</b>
<b>Total Account Balance</b>	<b>\$74.39</b>

This bill includes \$54.76 for SSO gas cost at \$10.951 per thousand cubic feet (MCF) and \$2.68 for Gross Receipts Tax.

You may be able to save on the SSO gas cost portion of your bill by shopping for an alternative gas supplier.

**Q.** Why is Dominion East Ohio changing the way it buys natural gas?

**A.** The Energy Choice program has had widespread success. About 70 percent of Dominion East Ohio's 1.2 million customers already participate in Energy Choice. So, the company is taking the program to the next level by urging all customers to investigate their options and to make the best choice for themselves.

**Q.** Who is eligible?

**A.** To choose an alternative natural gas supplier on your own, you must be a Dominion East Ohio customer. You must not owe any payments of 30 days or more as of your last billing statement or you must be current on a payment plan. Percentage of Income Payment Plan (PIPP) customers are covered by the Standard Service Offer and are not eligible to participate in Energy Choice.

**Q.** Are customers who buy natural gas from other suppliers still Dominion East Ohio customers?

**A.** Yes. Regardless of the supplier, Dominion East Ohio will continue to deliver the natural gas to homes and businesses. As always, customers will continue to pay a transportation charge based on the amount of gas they use, plus the same applicable monthly service charge.

**Q.** Where can I get specific information on suppliers and their Energy Choice offers?

**A.** For Energy Choice supplier offers, the Public Utilities Commission of Ohio has the "Apples to Apples" chart to compare prices. To get a free copy of the "Apples to Apples" chart call the PUCO at 1-800-299-7271 or visit its Web site at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov). To receive the "Comparing Your Energy Choices" chart, residential customers also may call the Ohio Consumers' Counsel, toll free at 1-877-PICKOCC (1-877-742-5622) or visit [www.pickocc.org](http://www.pickocc.org).

